PRIVACY AND COOKIE POLICY

This Privacy and Cookie Policy sets out the basis on which MANUFACTURAS TEXTILES MIRANDA S.A. (hereinafter, “MIRANDA”), with registered address at C/ Ejido del Puente 14, 23740, Andújar (Jaén), Spain, a company currently operating in Spain the sale of products under the MIRANDA brand, processes your personal data when you provide it to us during your experience through the website www.mirandatextil.com (hereinafter, the “Website”), accessed on smartphones, tablets and other mobile devices (hereinafter, the “App”), or through other applications, software, digital media, platforms or devices enabled to interact with the online sales platform for products, services and features related to the MIRANDA brand in Spain (collectively, the “Platform”).

Whenever, while using the Platform, you provide us with, or it is necessary for us to access, any type of information which, by its characteristics, enables us to identify you, such as your first and last name, email address, billing or shipping addresses, telephone number, device type or debit or credit card number, etc. (hereinafter, “Personal Data”), whether for browsing the Platform, purchasing our products or using its services or features, this Privacy and Cookie Policy shall apply, together with the Terms of Use and Purchase, the Wallet Terms and other documents referred to therein (collectively, the “Terms and Conditions”) in force from time to time. You should review those texts to ensure that you agree with them.

1. COLLECTION OF DATA AND MAIN PURPOSES OF PROCESSING

Please remember that, before you start using any of our services or features, you should read this Privacy and Cookie Policy and the specific section of the Terms and Conditions relating to them. That section will indicate whether any particular condition applies to their use or whether specific processing of your Personal Data is required.

Failure to provide certain information marked as mandatory may mean that we are unable to manage your registration as a user or your use of certain features or services available through the Platform.

You (the user) hereby warrant that the Personal Data provided are true and accurate and undertake to notify us of any change or modification to them. If you provide us with Personal Data relating to third parties, you are responsible for having informed them and obtained their consent for their data to be provided for the purposes indicated in the relevant sections of this Privacy and Cookie Policy. Any loss or damage caused to the Platform, the person responsible for the Platform or any third party through the communication of erroneous, inaccurate or incomplete information in registration forms shall be the sole responsibility of the user.

MIRANDA, as data controller, will process your Personal Data for the following purposes:

1.1 Managing your registration as a Platform user: The Personal Data you provide will be processed to identify you as a Platform user and give you access to the various features, products and services available to you as a registered user.

1.2 The development, performance and execution of the sales contract for the products or services you have purchased, or of any other contract with us through the Platform. In particular, you should take the following into account:

i. If you choose the option to save your payment details (card), you expressly authorise the processing of the data indicated as necessary to activate and operate this feature. The card security code (CVV or CVC) is used only to make the current purchase and will not be stored or subsequently processed as part of your card details. Consent to activate this feature allows your details to be automatically populated in subsequent purchases, so that you will not need to enter your payment details for each new transaction and they will be considered valid and current for subsequent purchases. You may modify or delete your cards at any time through the My Account > Payment Details section. We store and transmit your card details in accordance with the main international confidentiality and security standards for credit and debit cards. For security reasons, use of this feature may require you to change your access password. Please remember that security when using the Platform also depends on your proper use and safekeeping of certain confidential passwords.

ii. If you have purchased a Gift Card and provide us with third parties' personal data, you are responsible for having informed them and obtained their consent so that, in accordance with the Platform's Terms of Use and Purchase, we may process their data to (a) manage the dispatch or verify receipt of the Gift Card, and (b) deal with requests made by you or that third party.

iii. If you have a Gift Receipt and wish to process a return of goods associated with it through the Platform, we will use the Personal Data you provide through the return form to (a) manage the request and arrange collection of the goods from your home, (b) deal with requests you may make concerning the Gift Receipt or the return, and (c) confirm acceptance of the return and send, by email or other equivalent electronic means, the credit voucher for the refund amount.

iv. If the “Change size” option is enabled on the Platform and you use it through your user account, and you do not return the first product purchased under the terms established in the Platform’s Terms of Use and Purchase, we will need to reuse the credit/debit card details used to pay for the first product, solely for the purpose of charging for the new order.

v. If you use the “Wallet” service through our App, your Personal Data will be processed in accordance with the Wallet Terms for the following purposes:

• Activate and save your cards to initiate payments through Wallet. This processing means that you will not need to enter the Personal Data associated with your card again for each transaction, and that such data will be considered valid and current for initiating payments for subsequent purchases through Wallet;

• Initiate payments for in-person purchases at MIRANDA physical stores (hereinafter, “Physical Stores”) enabled for this purpose when you select “Wallet” as the payment method;

• Issue, receive and access your receipts and other related documentation in electronic format for purchases made at Physical Stores, whether payment was initiated using Wallet or the receipts were added through the Wallet features for scanning or receiving Physical Store receipts available through the App from time to time.

1.3 Contact you by email, telephone calls, SMS or other equivalent electronic communication means, such as App push notifications, etc., regarding updates or information communications related to the features, products or services contracted, including Platform security updates, whenever necessary or reasonable for their performance.

1.4 Handle requests or enquiries you submit through the Customer Service channels available in relation to our Platform or Physical Stores.

1.5 Handle requests to link your Platform user account received through MIRANDA’s mobile application or app “InWallet” (hereinafter, the “InWallet App”). Linking your Platform account to your InWallet App user account entails your authorisation for us to provide and display through InWallet information relating to your orders and returns for online purchases made through the Platform. Information collected by the InWallet App is subject to its own terms and policies.

2. NEWSLETTER SUBSCRIPTION

If you authorise your subscription to the MIRANDA Newsletter, we will provide you with information about our products and services through various means, including email, any other equivalent electronic communication means such as SMS, or telephone calls. We may also send you this information through push notifications if you have enabled them on your mobile device.

Subscription to the MIRANDA Newsletter may involve the use of your Personal Data to provide you with personalised advertising relating to our products and services through emails, SMS or other electronic means, whether our own or those of third-party partners. We may also send you this information through push notifications if you have enabled this feature on your mobile device. To improve the service we provide, we inform you that Personal Data relating to your purchases in our online and physical stores, tastes and preferences may be used for analysis, user profiling, marketing studies, quality surveys and improving interaction with our customers.

If you are a registered user, you can change your preferences regarding the sending of such commercial communications through My Account.

You may also unsubscribe at any time through the Newsletter section of the Platform or by following the instructions provided in each communication.

3. DATA PROTECTION RIGHTS

The Data Controllers undertake to respect the confidentiality of your Personal Data and to ensure that you can exercise your rights. You may exercise your rights of access, rectification, erasure and objection at any time by sending an email to: dataprotection@mirandatextil.com, stating the reason for your request.

If necessary, we may ask you for a copy of your national identity card, passport or other valid identification document. If you decide to exercise these rights and your Personal Data include an email address, we would appreciate it if you specifically mention this in your communication, indicating the email address in respect of which you wish to exercise your right of access, rectification, erasure or objection.

4. OTHER NECESSARY USES OF YOUR PERSONAL DATA

To fulfil the purposes indicated in this Privacy and Cookie Policy, MANUFACTURAS TEXTILES MIRANDA, S.A. must process your Personal Data insofar as they are directly related to each purpose.

It may also be necessary to provide your Personal Data to the aforementioned company and to third parties that provide us with support services, such as financial institutions, anti-fraud entities, technology service providers, logistics, transport and delivery providers, customer service providers and/or providers analysing transactions carried out through the Platform in order to offer users sufficient guarantees in commercial transactions, etc. By providing us with your Personal Data through this Platform, you authorise us to process and share your information with those partners. Your authorisation also includes cases where, for service efficiency, providers may be located in the United States of America or other countries or territories outside the European Economic Area that provide a level of data protection equivalent to that of your country or, where applicable, the European Union.

5. INFORMATION ABOUT COOKIES

We use cookies, which are small files containing information about your browsing on this Platform and whose main purpose is to make browsing easier. Please continue reading to learn more about the cookies we use, their purpose and other relevant information.

6. ORDER CANCELLATION

Cancellation is not accepted. Please contact your sales representative for further information.

7. RETURNS AND REFUNDS

Returns and refunds are not accepted. Please contact your sales representative for further information.

Manufacturas Textiles Miranda S.A.

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